



Quality Policy Statement

The National Authority for the Campaign Against Alcohol and Drug Abuse (NACADA) is committed to coordinating the multisectoral campaign against alcohol and drug abuse (ADA) in the country.

In pursuit of the above, NACADA shall strive to:-

- i. Meet and exceed customer expectations by providing quality customer focused services while complying with the applicable regulatory and statutory requirements;
- ii. Establish and maintain a Quality Management System in compliance with the requirements of ISO 9001:2008 and continually improve its effectiveness;
- iii. Ensure that Quality Objectives associated with this Quality Policy are established;
- iv. Continually review the Quality Policy and Objectives for suitability; and
- v. Communicate the Quality Policy and Objectives to all employees, customers and stakeholders; and ensure that these are well understood.

The Management of NACADA shall provide the necessary resources towards the effective implementation and continual improvement of the Quality Management System that complies with ISO 9001:2008.

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Chief Executive Officer